

# Silverstone Surgery

Whittlebury Road, Silverstone, Northamptonshire NN12 8UN

Tel: 01327 857240

## Reception

Monday to Friday **8am to 1pm**

Calls Answered at Brook Health Centre **1pm to 6.30pm**

## Dispensary

Monday to Friday **8am to 1pm** and **2pm to 6pm**

**Collect Medication from Dispensary Window By Waiting Area**  
**Dispensers will answer queries face to face during afternoons**

## Dispensary Services

Please join us in welcoming Bianca who has taken on the role of Dispensary Manager at the Silverstone Surgery from 1st June 2023.

The dispensary located at Silverstone Surgery is able to dispense medication for patients who live more than 1 mile radius from the nearest pharmacy. This means that the dispensary is available for all our Silverstone patients and patients from the surrounding area but not those who live in Towcester.

## Medication Delivery Service

A delivery service is available for those patients who are house bound and receive their medication from the dispensary.

## Ordering Repeat Medication

Repeat medication can be ordered by

- Completing and returning the printed slip to Silverstone Surgery.
- Completing a repeat medication request form at Silverstone Surgery.
- Requesting repeat medication through the NHS Smartphone Application — this requires pre-registration at the Surgery
- Complete the online request through SystemOnline — this is linked from the front page of our website and requires pre-registration at the Surgery.

## Repeat Prescription Collection

The below table shows when your repeat prescription should be ready to collect based on when you submit the request

| Prescription Request Submitted | Prescription Ready to Collect          |
|--------------------------------|--|
| Weekend & Monday               | Wednesday                              |
| Tuesday                        | Thursday                               |
| Wednesday                      | Friday                                 |
| Thursday                       | Monday ( <i>Except Bank Holidays</i> ) |
| Friday                         | Tuesday                                |

## Medication and Chronic Disease Reviews

You will be invited to a Medication and Chronic Disease Reviews during your birth month. This is an automated process where you will receive the invite as a link to your mobile phone or a letter.

## New Patient Registrations

We are accepting new patient registrations. If you wish to register please bring completed new patient forms, which can be found on the website, to reception between 8am—1pm with Photo ID and proof of address we will be happy to register you.